

**Notes from the Streatham Common Practice Patient Group Meeting**  
**held on Wednesday 21<sup>st</sup> February 2018 at 6 pm in Room 7**  
**Guildersfield Road Surgery**

**Welcome and Introductions**

Twelve people plus one guest attended, plus one apology for absence.

All present introduced themselves.

**Date of next meeting**

The next meeting will be held on Tuesday, 20<sup>th</sup> March at 6pm.

**Notes of last meeting and any comments**

The complaints about the telephone and appointment system were again raised. Elaine suggested that Chair attend the next practice team staff meeting to report all feedback.

**Report from Chair**

Chair thanked all those who attended and made the recent Keeping Well and Warm in Winter event so successful.

Chair has attended on your behalf the following meetings:

17th January – South West Locality Meeting. All members present were committed to progressing the Local Care Record and sharing all important health information around Lambeth

Same day - Lambeth Clinical Commissioners Public Meeting where Chair raised a query about the 111 service problems. Adrian McLachlan has promised to report back.

24th January – Meeting with Una Dalton (CCG) to discuss how the Streatham Network can use Baldry Gardens in the future.

1st February – A meeting with Justin Hayes, Chair of the South West Locality Board who wanted to discuss different ideas on how to share health information with other organisations around Lambeth..

14th February– Carers Hub invited all carers to attend and hear their latest strategies to support the 'Working Together with Families and Carers' ' projects

15th February - Informal meeting with the team from the 'Integrated Mental and Physical healthcare, Research, and Training Services' – Imparts – at Kings College Hospital, Chair has now agreed to join their Integrated Care Consultation Group with the aim of improving the services for people with Long Term Conditions and subsequent poor mental health

20<sup>th</sup> February – This month's Local Care Network meeting was held in the Streatham Hill Practice and Justin Hayes reported that progress was being made to reach local communities with more health and wellbeing information.

Afterwards a few people stayed behind to hear Dave Gosling from Paxton Green practice explain how his Asset Mapping project was going. He is hoping to roll this out in Streatham and keen to hear from all groups and community organisations so that everyone can have easy access to vital local public and neighbourhood information.

Please contact Jenni if you would like to be involved in this project.

There are two Health Education Mornings booked in the Baldry Gardens Medical Centre, 10-12pm:-

1. Wednesday, 28<sup>th</sup> February – A talk by the Alzheimer's Society on aspects of Dementia
2. Wednesday, 28<sup>th</sup> March – A visit from the Imparts team at King's College (Integrated Mental and Physical healthcare, Research and Training Services)

At each of these events there will be refreshments, Q&A sessions, and an opportunity to socialise with other patients. Please tell your friends and neighbours and bring them along if you can.

## **AOB**

Many thanks to Rebecca from the National Institute of Health Research who came along to our meeting tonight to explain the important work that they do. Rebecca gave out leaflets and invited patients to get involved with any research programme in the future. Elaine informed us that we can do this through our own Dr Rakin and Tracey Hayward-Allingham, Asst Practice Manager.

For more information please follow these links. : [www.crn.nihr.ac.uk/slondon](http://www.crn.nihr.ac.uk/slondon) | [www.nihr.ac.uk/patients-and-public](http://www.nihr.ac.uk/patients-and-public).

Their current project is 'Help Beat Dementia' and you can register as a volunteer for this vital study at [www.joinementiaresearch.nihr.ac.uk](http://www.joinementiaresearch.nihr.ac.uk)

This meeting ended at 7pm and many thanks to all those who attended. As room 7 now seems rather small for our purposes, unless someone really can't manage the stairs, we will in future ask to use the larger upstairs staff room.