

Notes from the Patient Group Meeting held on the 22nd March, 2017 In the conference of Guildersfield Road

Those in attendance were Jenni Rodgers chair, Val Newey vice chair, Elaine Richmond Practice Manager and four other members

Apologies for absence were received from four members

Notes from last meeting were read and approved

Next PG Meeting was arranged for Tuesday, 25th April, 2017 at 6pm

Chair reported that the Streatham PPG Network is still waiting to hear from NHS England as to whether they would be able to run regular health events within Baldry Gardens during the time that the ground floor of this building remained empty.

Practice Report

Arrangements for next meeting

Jenni asked whether the next meeting could be held on the ground floor to accommodate a patient who is unable to manage the stairs. Elaine is happy to coordinate this.

Presentation of Patient Group display

At the request of the Patient Group Elaine will arrange for some Perspex leaflet holders to be purchased by the practice.

Promoting self-care of medicines of limited value and those that can be bought readily over the counter (OTC)

Elaine advised the group that the practice is encouraging patients to avoid wasting medicines – which costs Lambeth over £1m per year. The practice is encouraging patients to only order repeat medication they need.

Lambeth CCG are currently in consultation with practices and the public regarding review of prescribing low cost medicines which can be bought over the counter cheaply.

Lambeth CCG are proposing to no longer support the routine prescribing of the following products on the NHS:

- Self-care medications for acute (short-term) illnesses and medication for minor ailments and health supplements
- Prescriptions for malaria prevention medicines for travel
- Prescriptions for selected travel vaccinations.

To find out more and share your views please see the link below.

<http://www.lambethccg.nhs.uk/get-involved/current-projects-and-events/Pages/Proposed-changes-to-prescribing-guidance-.aspx>

Staffing

Elaine was pleased to advise that Dr Richard Proctor will be joining the team as a permanent GP from 12th June. Dr Proctor will be working on Mondays, Wednesdays, Thursdays and Fridays.

Health promotion events

The practice is really keen to work with the Patient Group to organise child health and mental health educational events for patients in the coming months. Elaine will request expression of interest of parents of under 5s for child health event and feedback at next meeting.

Access to GP appointments

The issue was discussed at a recent team meeting where GPs and Reception Team members were present. The minutes are being drafted and Elaine will share a summary of discussions/actions at the next meeting.

PPG Listening Scheme

Actions agreed between the practice and the patient group are on target to be completed before 31st March 2017. The Patient Group enquired whether income received by the practice from Lambeth CCG could be shared with the Patient Group to host future patient events. Elaine advised that the practice will always look to support patient events however will speak with the partners and feedback.

Friends and Family Test

The practice received 215 responses in February 2017. 198 patients confirmed they would recommend our services to a patient or family member.

Child Health Information Service (CHIS)

Up to now health records of children who move home within the region have to be transferred between different IT systems, however, a single system is being introduced from 1st April 2017 so that NHS staff can keep track of each child's health records, including their vaccinations, when they move to another area within London. This relates to patients aged 0-19 years (or 0-25 years old for children and young people with a disability). If parents/carers have any queries they can email hil.selchis@nhs.net.

AOB

The Lambeth funding for chemist to hold surgeries on their premises has been cut and several pharmacies have stopped this service. Chair was happy to report that Copes will still offer this service.

Meeting closed at 7.15 and Chair thanked Elaine and all those who attended this meeting.

Agenda for next meeting below.

Agenda for PG meeting on 25.4.17.

- 1. Welcome and introductions,**
- 2. Apologies for absence.**
- 3 Approval of notes and any action.**
- 4. Date of next meeting.**
- 5. Chair's report.**
- 6. Practice Report.**
- 7. AOB**